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APPLICATION NO.	FILING DATE	FIRST NAMED INVENTOR	ATTORNEY DOCKET NO.	CONFIRMATION NO.
09/686,447		Carolyn Faour	0544MH-40015	5064
7590 09/08/2004			EXAMINER	
CHRISTOPHER W. KENNERLY, ESQ			SHAH, NILESH R	
BAKER BOTT			ART UNIT	PAPER NUMBER
2001 ROSS AV	•		2127	<u> </u>

DATE MAILED: 09/08/2004

Please find below and/or attached an Office communication concerning this application or proceeding.

Advisory Action Page Page	7	Application No.	Applicant(s)				
### Comment	Advisory Action	09/686,447	FAOUR ET AL.				
### PREPLY FILED FAILS TO PLACE THIS APPLICATION IN CONDITION FOR ALLOWANCE. Therefore, further action by the applicant is required to a void abandonment of this application. A proper reply to a male rejection under 37 CFR 1.13 may only be either (1) a timely filed discussed by a timely filed followance. (2) a timely filed followance (2) as timely filed followers of Appeal (with appeal fee); or (3) a timely filed Request for Continued Examination (RCE) in compliance with 37 CFR 1.114. ### PERIOD FOR REPLY (check either a) or bi) The period for reply expires	Advisory Adden	Examiner	Art Unit				
THE REPLY FILED FAILS TO PLACE THIS APPLICATION IN CONDITION FOR ALLOWANCE. Therefore, further action by the applicant is required to avoid abandonment of this application. A proper reply to a imale rejection under 37 CFR 1.113 may only be either: (1) a timely field amendment which places the application in condition for allowance; (2) a timely filed Notice of Appeal (with appeal fee); or (3) a timely filed Request for Continued Examination (RCE) in compliance with 37 CFR 1.114. PERIOD FOR REPLY [check either a) or b)] a) PERIOD FOR REPLY [check either a) or b)] b) The period for reply expires on: (1) the mailing date of this Advancy Action, or (2) the date set forth in the final rejection, only or Letter 118 Box WHEN THE FIRST REPLY WAS FILED WITHIN TWO MONTHS Of THE FINAL REJECTION. See MPEP 705.07(1). Extensions of time way be obtained under 37 CFR 1.136(a). The date on which the petition under 37 CFR 1.136(a) and the appropriate extension fee under because of interesting the obtained under 37 CFR 1.136(a). The date on which the petition under 37 CFR 1.136(a) and the appropriate extension fee under the petition of the corresponding amound of the fee. The appropriate extension fee under 17 CFR 1.17(a) is calculated from: (1) the expiration date of the shortened statutory period for reply originally set in the final office action, or (2) as set forth in 37 CFR 1.192(a), or any extension thereof (37 CFR 1.191(d)), to avoid dismissal of the appeal obtained and proper and patent term adjustment. See 37 CFR 1.704(b). 1		Nilesh Shah	2127				
Therefore, further action by the applicant is required to avoid abandonment of this application. A proper reply to a inal rejection under 37 CFR 1.113 may only be either (1) a timely flied amendment which places the application in mondition for allowance; (2) a timely filed Notice of Appeal (with appeal fee); or (3) a timely filed Request for Continued Examination (RCE) in compliance with 37 CFR 1.114. PERIOD FOR REPLY [check either a) or b) The period for reply expires on (1) the mailing date of the final rejection. NEV CHECK THIS BOX WHEN THE ITERS REPLY WAS FILED WITHIN TWO MONITYS for the FINAL REJECTION. See MPEP 705.07(1). Extraorisor of time may be obtained under 37 CFR 1.136(a). The date on which the patition under 37 CFR 1.136(a) and the sproproide extension for under because of distance proposed of determining the period of cerebration and the corresponding amound of the final rejection. Proceedings of the second of the sproproide extension for under the patition of the patition of the sproproide extension for under the patition of the sproproide provided by the Office later than three months after the mailing date of the final rejection, even if timely filed, may reduce any parend patent term adjustment. See 37 CFR 1.704(b). The proposed amendment(s) will not be entered because: (a)	The MAILING DATE of this communication appe	ars on the cover sheet with the c	orrespondence add	ress			
a) The period for reply expiresmonths from the mailing date of the final rejection. b) The period for reply expires out. (1) the mailing date of this Advisory Action, or (2) the date set forth in the final rejection, whichever is later. In no event, however, will the stutationy period for reply expire later than SIX MONTHS from the mailing date of the final rejection. ONLY CHECK THIS BOX WHEN THE FIRST REPLY WAS FILED WITHIN TWO MONTHS OF THE FINAL RELECTION. See MPEP 706.07(f). The period for reply expires on control of the set of the final rejection. ONLY CHECK THIS BOX WHEN THE FIRST REPLY WAS FILED WITHIN TWO MONTHS OF THE FINAL RELECTION. See MPEP 706.07(f). The period for reply expires on the set of the final rejection on the corresponding amount of the fee. The appropriate extension fee the see been filed is the date for purposes of determining the period of extension and the corresponding amount of the fee. The appropriate extension is the under on the final rejection of the f	Therefore, further action by the applicant is required to a inal rejection under 37 CFR 1.113 may only be either: (1 condition for allowance; (2) a timely filed Notice of Appetexamination (RCE) in compliance with 37 CFR 1.114.	void abandonment of this applice i) a timely filed amendment whi al (with appeal fee); or (3) a time	cation. A proper re chiplaces the appli	cation in			
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TECHNOLOGY CENTER 2100	10. Other:		ORY PATENT EXAMI	NER D			

Continuation of 5. does NOT place the application in condition for allowance because: Gross teaches "the job comprising a customergenerated request" (Fig. 8 element 14, col. 1 lines 60-63, col. 2 lines 55-61, col. 7 lines 54-63).

Gross teaches "each task being for resolving at least a portion of the job represented by the work item" (col. 57 lines 8-15, col. 2 lines 49-55, col. 7 lines 54-63)

Murphy teaches the work item comprising a category, a state, a change history, and a description of the represented by the work item (col. 11 lines 26-50, col. 21 lines 41-45

Please note the test for obviousness is what the combined teachings of the references would have suggested to one of ordinary skill in the art. See In re Young, 927 F. 2d 588,591,18 USPQ2d 1089, 1091 (Fed. Cir. 1991) and In re Keller, 642 F. 2d 413,425,208 USPQ 871,881,(CCPA 1981). Moreover, in evaluating such references it is proper to take into account not only the specific teachings of the references but also the inferences which one skilled in the art would be reasonably be expected to draw therefrom. In re Preda, 401 F. 2d 825,826,159 USPQ 342, 344 (CCPA 1968).